# **FAQ - IP9g Headset Compatibility**

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What Headsets are compatible with the Xblue IP9g Desk phone? On the back of the IP9g there is a USB port for a Wifi or a Bluetooth dongle. You can have a Wifi dongle or a Bluetooth dongle but not both. The Wifi dongle enables the phone to operate on your XBLUE cloud or on-site phone system without the need for a data cable connection. The Bluetooth dongle enables the use of wireless Bluetooth headsets. Below are brands and models of Bluetooth Headsets validated to be compatible with the IP9g desk phone. There may be others that are compatible but Xblue has not validated them as compatible headsets.

#### **Bluetooth Headsets**

#### **Bluetooth Headsets**

### **USB Wired Headsets**

Brand	Model	
Jabra	Evolve 75	
Jabra	Stealth	
Sennheiser	MB Pro	

Brand	Model	
Plantronics	Voyager 5200	
Plantronics	Discovery 975	
Sennheiser	Presence	

Brand	Model	
Jabra	BIZ 2400	
Sennheiser	SCx5	

**Note:** The IP9g supports general standard USB. Other headsets that support standard USB may be compatible with the IP9g. The list above is all that Xblue has tested currently.

## **USB Wireless Headsets & Electronic Hook Switch (EHS) Adapter**

The EHS Adapter is needed to achieve remote control and allow users to answer and end calls by pressing the multi-function button on the headset.

Brand	Model	EHS Cable	
Plantronics	Savi 700/cs50/Voyager Legend	APD-80 EHS Cable	
Jabra Pro 920/925		Fanvil EHS20	
Sennheiser SDW 5015 DECT		CEHS-AV 04	

## Xblue Wireless Headset, Electronic Hook Switch (EHS) Adapter and Wired Headset

These headsets use the RJ9 Headset Jack on the back of the phone. They can be purchased directly from Xblue at <a href="https://xblue.com/product-category/accessories/headsets/">https://xblue.com/product-category/accessories/headsets/</a>. The EHS Adapter is needed for the wireless headset to achieve remote control and allow users to answer and end calls by pressing the multi-function button on the headset and can be purchased as a kit with the EHS Adapter. These headsets and headset kit are also compatible with the Xblue IP7g.

## Xblue

Wireless	Model	EHS Cable	Wired	Model
Plantronics	CS540	APD-80 EHS Cable	Discover	D711